

Direct Debit Instruction



I want to give £ monthly/quarterly/annually* starting on the 1st / 15th * of the month

(*Delete as appropriate) If no date is specified, we will start your gift on the 1st. If no frequency is stated, we will assume your gift to be monthly.

My details: Title _____ First Name _____ Surname _____

Address _____

_____ Postcode _____

Your support is important to us. We'd like to write to you about our work and how you can donate and help in other ways. If you **don't** want to receive postal updates from us, please tick here:

You can unsubscribe at any time by writing to us at Brooke, 5th Floor, Friars Bridge Court, 41-45 Blackfriars Road, London SE1 8NZ or by calling Supporter Care on **020 7470 9393**. Donations will be distributed across all of Brooke's work where the need is greatest, helping working horses, donkeys and mules.

Brooke will use the personal data you provide to administer your donation(s) and communicate with you about our work and ways in which you can support us. We may analyse your data and add publicly available information to create a profile of your interests and preferences. Please see our privacy statement at thebrooke.org/privacy-statement for further information about how we will use your personal data. You can also contact us for a copy (details above).

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Instruction to your bank or building society to pay by direct debit



Please fill in the whole form using a ball point pen and send to:

The Brooke, Freepost RTSY-URZC-KZTA, The Data Solution Centre, Manton Wood Enterprise Park, Worksop, S80 2RT

Name and full postal address of your Bank or Building Society:

Service User Number: 413013

To: The Manager
Bank/Building Society:

Reference:
(for office use only)

Address: _____

Instruction to your Bank or Building Society

Please pay Brooke Hospital for Animals Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with the Brooke Hospital for Animals and, if so, details will be passed electronically to my Bank/Building Society.

Postcode _____

Name(s) of Account Holder(s)

Signature(s) _____

Branch Sort code:

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Date: _____

Bank/Building Society Account Number:

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Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.



The Direct Debit Guarantee

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

- If there are any changes to the amount, date or frequency of your Direct Debit, Brooke Hospital for Animals will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Brooke Hospital for Animals to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Brooke Hospital for Animals, your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
-If you receive a refund you are not entitled to, you must pay it back when Brooke Hospital for Animals asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.